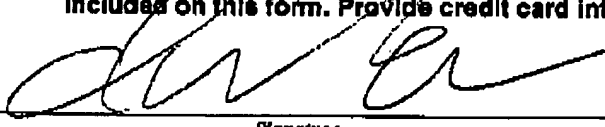


NOV 02 2005

<b>PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a) (Large Entity)</b>				Docket No. <b>00356 (BLI-0038)</b>					
In Re Application Of: <b>CHARLES E. REDDICK ET AL.</b>									
Application No. <b>09/898,573</b>	Filing Date <b>July 3, 2001</b>	Examiner <b>Vo, Ted T.</b>	Customer No. <b>36192</b>	Group Art Unit <b>2192</b>	Confirmation No. <b>2886</b>				
Invention: <b>SOFTWARE SUPPORT GUIDE SYSTEM AND METHOD</b>									
<b><u>COMMISSIONER FOR PATENTS:</u></b>									
This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a response to the Office Action of <u>June 2, 2005</u> above-identified application. <span style="margin-left: 100px;"><i>Date</i></span>									
The requested extension is as follows (check time period desired):									
<input type="checkbox"/> One month <input checked="" type="checkbox"/> Two months <input type="checkbox"/> Three months <input type="checkbox"/> Four months <input type="checkbox"/> Five months									
from: <u>September 2, 2005</u> until: <u>November 2, 2005</u> <span style="margin-left: 100px;"><i>Date</i></span> <span style="margin-left: 150px;"><i>Date</i></span>									
The fee for the extension of time is <b>\$450</b> and is to be paid as follows:									
<input type="checkbox"/> A check in the amount of the fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account No. <b>06-1130</b> <input checked="" type="checkbox"/> If an additional extension of time is required, please consider this a petition therefor and charge any additional fees which may be required to Deposit Account No. <b>06-1130</b> <input type="checkbox"/> Payment by credit card. Form PTO-2038 is attached.									
<b>WARNING:</b> Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.									
 _____ <i>Signature</i>			Dated: <u>November 2, 2005</u> 11/03/2005 10:14:45 00000016 061130 09898573 02 FC:1252                      450.00 DA						
<b>David A. Fox</b> Registration No. 38,807 <b>CANTOR COLBURN LLP</b> 55 Griffin Road South Bloomfield, CT 06002 Telephone (860) 286-2929 Facsimile (860) 286-0115 Customer No. 36192			<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="padding: 5px;">I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on</td> </tr> <tr> <td style="padding: 5px;">(Date) _____</td> </tr> <tr> <td style="padding: 5px;">Signature of Person Mailing Correspondence _____</td> </tr> <tr> <td style="padding: 5px;">Typed or Printed Name of Person Mailing Correspondence _____</td> </tr> </table>			I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on	(Date) _____	Signature of Person Mailing Correspondence _____	Typed or Printed Name of Person Mailing Correspondence _____
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(Date) _____									
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Typed or Printed Name of Person Mailing Correspondence _____									
cc:									

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